

Clearinghouse on Supervised Visitation

Descriptions of Current Programs

Submitted by:

*Karen Oehme, Director
Clearinghouse on Supervised Visitation*

KOehme@fsu.edu

November, 2025

Contents

ABC Counseling – C18.....	5
All About the Kids' Best Interest – C17	5
Anchorage Children's Home – C14	5
Angels Monitoring of Tampa Bay – C13	6
APEX Community SVP – C13, C12.....	7
Believe in Talk – C17	7
Bougainvillea House C-17	8
Bridging Families C-11	8
Camelot – C9.....	9
Caribbean Community Connection – C9	9
Center for Attachment & Trauma – C9	10
Chances for Children - C3	12
Childnet – Broward – C17.....	12
Childnet – Palm Beach – C15.....	12
Children's Home Society FVC Miami – C11	13
Children's Home Society FVC – Pensacola – C1	14
Children's Home Society – West Palm - C15	14
Children's Justice Center – C13	15
Communities Connected for Kids: Devereux CBC – C19.....	15
DISC Village, Inc. Supervised Visitation Program – C2.....	15
Divine Oaks Family Services - C11	16
F.A.C.E.S. Family and Co-Parenting Enrichment Services – C11.....	16
Family Court Services – C11	17
Family Counseling and Child Safety Center -C18	18
Family Crossroads Solutions, Inc. – C11.....	18
Family Nurturing Center of Florida – Bartley - C4	19
Family Resource Center of South FL -C11	19
Family Resource Center of SW Florida – C20.....	20
Family Resource Connections – C7	20
Family Ties Visitation Center – C9	21
Family Visitation Supervisors – C17	21
Foundations Counseling – C-18	21
Gulf Coast SVP – C9	22

Holding Hands FL – C18	23
Kids and Families Matter – C12.....	23
Kid's Bridge – C7	24
Kids Central – Marion County – C5	24
Life Management Center of Northwest Florida	25
Kids Central Inc - Lutheran Services SVP Lake Co - C5	25
Lukas Counseling – C9.....	27
Lutheran Services – C20	27
Managing Life Changes – C6	27
McCallister Family Counseling – C18.....	28
Mental Health America (MHA) of Southeast Florida -C17	28
Partners with Families / Psychological Affiliates -C9	29
Pasco Counseling and Visitation Center – New Port Richey – C6	29
Pathways Life Coaching -C18	30
Preval & Associates – C11	30
Psychological Center for Expert Evaluations – C15	31
Resolutions Health Alliance – C3	31
Rooted Families – C11	32
Safe Children's Coalition SVP – C12.....	32
Safe Connections Supervised Visitation Center – C1.....	33
South Florida Counseling Agency – C17	34
Successful Unions, Inc.	34
Supervised Visitation Services, LLC – C5, C6, C8	35
The Center for Child and Family Enrichment, Inc. C-11	35
The Children and Families Supervised Visitation Program – C12	35
The Children's Visitation Center – C9.....	36
Therapeutic Alliance – C11.....	37
The Toby Center – C4, C6, C9, C10, C11, C13, C15, C17, C18, C19	38
Thriving Families (The Buggy Bunch)– C19	39
Twin Oaks – C14	39
United Way Success by 6 – C10	40
Wesley House Family Services – Key Largo – C16	41
West Volusia SVC (frmrr. Deland Harmony House) – C7	41
Youth and Family Alternatives SVP – C5	42

Visitation Management Services 43

Program Highlights

Below you will find a listing of all the known Supervised Visitation Service providers in the state of Florida. Following each name is the Court Circuit in which they reside – C#.

ABC Counseling – C18

937 Dixon Blvd. Cocoa, FL 32922

Program Director: Dr. Christa Vermillera 321-446-2113

Contact e-mail: admin@ABCCounselors.com

Number of Sites: 1

Counties Served: Brevard

At ABC Counseling we truly value the importance of bringing families back together. Our supervised visitation program emphasizes the importance of safety and advocating for parents and children. We offer individual intakes for both parties involved and introduce the children to the supervisor before the first visitation. We have strict guidelines and policies that we follow to protect domestic violence victims.

Here at ABC Counseling, we also provide age-appropriate toys and games for all visitations to allow parents and children to get the most out of their time together. All of our supervisors have a master's degree or higher and have a strong passion to provide the best experience possible for all involved.

All About the Kids' Best Interest – C17

720 NE 4th Ave. #312 Ft. Lauderdale, FL 33304

Program Director: Janette Mendoza 954-234-1966

Contact E-mail: jamen51blogger@gmail.com

Number of Sites: 1

Counties Served: Broward, Palm Beach, Dade

ALL ABOUT THE KIDS BEST INTEREST is an off-site bilingual (Spanish/English) supervised visitation and monitored exchange services for dependency and family court cases. Our visits are conducted off-site at various location options such as Chuck E. Cheese, museums, game parks, fun centers, theaters, libraries, public parks and playgrounds, and more. Visitation services are available seven days a week, including holidays. We provide families with extended hours during the week and on weekends to help accommodate working families and the children's school and activity schedule. Our mission is all about the kids – helping the children thrive and grow despite any parental conflicts.

We continue to have tremendous success in uniting parents and their kids for fun and family bonding. It's wonderful to see our Empowerment model having such positive outcomes!

Anchorage Children's Home – C14

1352 South Blvd. Chipley, FL 32428

Program Director: Lawanda Bland 850-415-5146 x314
Contact E-mail: lbland@achkids.org

Number of Sites: 1 Counties Served: Washington, Holmes, Jackson

Anchorage Children's Home's mission is to be an anchor for today's children. Strengthening tomorrow's families. We were founded on Christian beliefs and principles, which serve, strengthen, and protect children, families, and communities.

In 1983, McElvey Home, the vision of a local haven for hard-to-place teens who had suffered abuse or severe neglect, became a reality as the result of the tireless and compassionate efforts of a small group of concerned citizens. Anchorage Children's Home was born to meet a critical need of those who no one else would serve. This culture of compassion and community partnership continues in Anchorage's services today.

In 1985, with the addition of Hidle House, Anchorage's vision expanded to include homeless youth who run away, were thrown out, or at-risk due to their family life.

Anchorage continues to provide supervised visitation and a continuum of care for at-risk and abused and neglected children, youth and their families, 24 hours a day, 7 days through screening, assessment, case management and counseling, basic shelter, and non-residential aftercare services. From its humble beginning in 1983 to its present success as a nationally accredited service provider, we maintain our culture of caring that makes the difference in the lives of children, youth and their families. We will continue to pursue our vision through community partnership and proven best practices that have served our children and youth well for many years.

Angels Monitoring of Tampa Bay – C13

2406 E. State Rd. 60 #1069 Valrico, FL 33594
Program Director: Ed Curtin, Jr. & Londa Curtin 813-417-1332
Contact E-mail: tampafl@angelsmonitoring.com www.angelsmonitoring.com

Number of Sites: 1 Counties Served: Hillsborough, Pinellas, Polk, Pasco, Hernando, Manatee, & Sarasota

All of our monitors maintain, at least, a Bachelor's Degree in Social Work or Psychology with a minimum of (3) years real life work experience in their respective fields. All are mandated reporters, SVN trained, Angels Monitoring Trained and CPR certified. Our detailed reports are ready made for court with each being reviewed by an attorney prior to submission.

"Tampa Angels maintains a steadfast commitment to their responsibilities. Initially, I was hesitant to engage their services due to the sensitive nature of my situation. However, Londa & Ed have provided unwavering support and guidance throughout a challenging period in our lives. Their professionalism, empathy and dedication to prioritizing our children's well-being have been exemplary. We have also had the pleasure of working with one of their best

monitors who has been instrumental in navigating our situation with compassion and expertise. We will actually miss her. Although our visits will soon come to an end, I must express my sincere appreciation for Ed & Londa's exceptional services." Lisa M (Mama)

APEX Community SVP – C13, C12

10835 Hoffner Edge Dr. Riverview, FL 33579

Program Director: Andre Wray 305-923-8995

Contact E-mail: andrewray@apexm.org

Number of Sites: 1 Counties Served: Hillsborough, Lee

We pride ourselves on our unique approach to culturally competent services for families, offering anger management, supervised visitation, and therapeutic visitation. We specialize in providing a safe and friendly environment for diverse families to flourish and establish new family connections. Our experts evaluate emotional intelligence, attachment/engagement levels, and observe the chemistry between parents and kids to form a guidance curriculum suited to each family's distinct needs. Forming a successful therapeutic alliance with each family helps us tailor our services so the family can thrive.

We are currently in the process of identifying a new location for indoor visitation and until then, offer visitation services in local parks, playgrounds, and other public areas approved by the families.

Believe in Talk – C17

325 SW 21st St. Ft. Lauderdale, FL 33315

Program Director: Debbie Sedaka, LMHC 954-513-8404

Contact E-mail: BelieveinTalk@yahoo.com believeintalk.com

Number of Sites: 1 Counties Served: Dade, Broward

Our newest facility is a house-like setting with two rooms. Our center is a Montessori-style educational setting with various opportunities for families to learn together as well as have fun. We have new sensory stations, water stations, and even sand stations for a variety of experiences.

Believe in Talk provides very personalized individual services to clients. Services are individually tailored to the child's needs, and we specialize in working with autistic and other special needs populations. Because our clients are often in high crisis situations, we are available 24/7 to meet with GALs, attorneys, families, teachers, and clients.

Our services are environmental and can also be off-site, seeking to work with children and families in their natural, most comfortable settings. We offer therapeutic supervised visits in roller skating rinks, bowling alleys, Chuck E. Cheese, and even movie theaters when

appropriate! Believe in Talk is proud of our record of reuniting children with parents with whom they've had very troubled relationships. Our therapeutic approach has helped many clients rebuild their families.

Bougainvillea House C-17

1721 SE 4th Ave. Ft. Lauderdale, FL 33316

Program Director: Cici Kelly 954-629-2035

Contact E-mail: CiciK@tbhcares.org

Number of Sites: 1 Counties: Broward

Bougainvillea House has been in operation for 12 years and prides itself on a whole life and family approach to healing. It is more than just a supervised visitation center with the licensed staff providing therapeutic visits and counseling in many different areas of concern based on client needs. Monthly family therapy is required for all participants as the goal is to achieve healthy family reunification. Once children are involved in counseling, counseling services are also open to parents in a variety of areas, from depression, anxiety, and substance abuse to parenting.

Our offices are open until 8:30 each evening to be sure kids don't have to miss school or perhaps their free meals to attend. The center is a complex of 5 houses which provide a homey, more natural setting for visits. There are also yards to play in for outdoor fun.

Bougainvillea House does extensive community outreach, particularly in local schools to help educate students on mental health anxiety, depression, violence, substance abuse, self-harm, and other issues that may come up in the family setting. We want them to understand the issues and also know that we are available with all the resources they need to remain happy and healthy.

In addition to supervised and therapeutic visitation, we over-monitored exchanges. For the sake of safety, staff go out to the client's car to get the kids, then walk them in. Keeping kids and custodians safe is a priority, and on-site security personnel are used as needed.

Bridging Families C-11

66 W. Flagler St. #900 Miami, FL 33130

Program Director: Shantavia Burke ~~786-786-7199~~ or 786-567-8535

Contact E-mail: BridgingFamiliesSV@gmail.com

Number of Sites: 1 Counties Served: Dade

Bridging Families' goal is to provide safe, fun supervised visitation experiences for families. All of our visits are done at Planet Kids' play area or another outdoors area in the natural environment. We are open 7 days a week and serve all ages, mainly from dependency and

family court. We also provide victim advocacy, case coordination, and court hearing support. We do not offer counseling or therapeutic services at this time. We have various holiday events such as our Halloween party at Planet Kids and a Christmas holiday party as well with gifts donated from community partners.

Camelot – C9

4001 Telee St. Suite 200 Orlando, FL 32817
Program Director: Steve Smelik 407-795-2880
Contact Email: steven.smelik@embracefamilies.org

Number of Sites: 2 Counties Served: Orange

Dependency only. Camelot is a full service agency providing family services. For supervised visitation we only take dependency referral case. We have three rooms that cater to different ages. Our infant/toddler room has a crib for naps and toys for younger kids. Another room geared to older kids, has a couch, tv, and video games to play. Safety is very important and our building is secure. We focus on parent/child bonding in our sessions doing a good deal of redirecting. We don't have any exterior facilities, but once families are on their way and close to reunification we can supervise visits in the community.

2nd Site: Camelot – Maitland Counties Served: Seminole
901 N. Lake Destiny Rd. #400 Maitland, FL 32751
Program Director: Steve Smelik 321-441-2060
Contact Email: steven.smelik@embracefamilies.org

This center provides supervised visits only in exterior community sites or in the Orange county center. We focus on safety and parental bonding so that families can be reunified in a healthy happy environment.

Caribbean Community Connection – C9

620 New Mexico Wood Ct. Orlando, FL 32824
Program Director: Anjiro Gabriel 407-473-7616 ofc 407-473-1442 cell
Contact E-mail: caribcc@yahoo.com caribcc2003@yahoo.com

Number of Sites: 1 Counties Served: Orange

We believe an educated community is a proactive community! Our mission is to foster and cultivate cultural ties to the Caribbean Community via socialization, education and community outreach projects and partnerships.

Caribbean Community Connection of Orlando, Inc. begun in September 2003 and is the only known Caribbean community-based service organization in Orlando, Florida, to date.

Caribbean Community Connection has a host of projects that are geared specifically for children between the ages of 6 to 18 years.

The organization sponsors five programs: Back to School Day Festival, Teen Dream - Teen Pregnancy Awareness, C.A.R.I.B.E. Therapeutic/Tutoring and Kreyol Lekol and our Scholarship Extravaganza. The "Adopt a School Program" initiative supports all five yearly projects. There is an estimated 125,000 Caribbean or Caribbean American persons living in the Central Florida area today.

Caribbean population groups are diverse and involve many subgroups with different ancestry and race. Some include African, East Indian, Carib Indian, Arawak Indian, Chinese, European among others. African-Caribbeans account for 40% of the total amount of Caribbean Americans in Orlando. Caribbean Community Connection of Orlando, Inc. is the first known Caribbean Community Service driven organization in the Orlando area.

Center for Attachment & Trauma – C6, C7, C9, C12, C13, C18

2130 W. Main St. Tampa, FL 33607

Program Director: Dayana Roman-Silva 813-712-9975 CEO: Teresa Bartlett 813-712-9975
Contact Email: info@centerforattachment.com

www.centerforattachment.com Home-Like Visitation Center - YouTube

Number of Sites: 4 Tampa, St. Pete, Tarpon Springs, Lakeland Counties Served: Hillsborough, Pasco, Pinellas, Orange, Osceola, Brevard, Seminole, St. Johns, Polk, Hardee, Highlands, Manatee, Sarasota, DeSoto

At Center for Attachment & Trauma, we provide innovative services to families where traditional services have failed. By responding to complex developmental trauma with an attachment-based, trauma-informed approach, we strategically address the underlying emotional dynamics of the family, supporting the healing of the source of childhood trauma—the parent-child relationship.

All of our clinicians have been serving as therapists with extensive juvenile dependency experience and are trained in Trust-Based Relational Intervention and Adoption Competency. We are a skilled team comprised of advocates, former case managers, former Guardian ad Litem, attorneys, professors, foster and adoptive parents, and licensed clinicians.

We offer all services in-person and virtually throughout Circuits 6, 9, 13 and 18 in English, Spanish, Haitian Creole and Brazilian Portuguese.

THERAPEUTIC SUPERVISED VISITATION (TSV)

Therapeutic Supervised Visitation is designed for supervised visits in cases involving more complex challenges such as domestic violence, verbal abuse, or other parenting difficulties. It is particularly valuable in situations involving allegations of sexual abuse, the risk of child

abduction, or parental alienation. This program focuses on guiding parent-child interactions in a safe, therapeutic setting, enhancing the parent-child relationship.

Each visit includes a pre-visit session to prepare and set goals while addressing concerns raised by either the parent or child. Post-visit sessions provide opportunities for feedback, reflection, and continued support in nurturing the relationship. Therapeutic Supervised Visitation happens within the context of supervised visits, ensuring safety and structure during family interactions. Visits may take place in various settings, such as homes, parks, libraries, resource centers, or virtually, depending on the family's specific safety needs and convenience. HIPAA-exempt documentation is provided to the CMO to support informed judicial decisions, based on observed behavioral changes during visits.

VISIT COACHING

Visit Coaching supports parents in developing attuned and responsive interactions that meet their child's needs in the context of unsupervised visits. This child-needs-focused approach emphasizes understanding the parent and child's underlying emotional dynamics, fostering the child's long-term development. Visit Coaching includes pre-visit sessions to prepare for the visit, discuss goals, and address concerns, ensuring a positive and consistent visit experience. Post-visit sessions provide an opportunity for reflection and feedback, supporting both the child and the non-custodial parent. Visit Coaching frequently includes the caregiver to enhance the co-

parenting relationship between the non-custodial parent and the caregiver, minimize the child's dysregulation associated with visitations, and alleviate loyalty pressures often felt by the child.

This service often includes non-custodial parents to strengthen co-parenting, minimize the child's emotional dysregulation related to visitations, and reduce feelings of loyalty conflict. Comprehensive, non-HIPAA-bound documentation is provided to the CMO, offering detailed insights into behavioral changes during visits to aid judicial decision-making.

SUPERVISED VISITATION

This service is available for cases that require therapeutic observation without the need for direct therapeutic intervention. Understanding that one goal for parent-child visitation is gathering observations of safety concerns, the parent-child dynamic and any progressions in behavioral changes, we offer supervised visitation to ensure that this data is through a therapeutic lens. Supervisors apply their trauma-informed, attachment-based knowledge to document the event of the visit and offering recommendations to case manager for additional services, if necessary.

Chances for Children - C3

412 SW Ward Ln. Lake City, FL 32025

Program Director: Sandy Tice 386-752-4453

Contact E-Mail: ChancesforChildren@comcast.net

Number of Sites: 1

Counties Served: Columbia, Suwannee , Hamilton, Lafayette, Madison, Taylor, Baker, Union

Our center is on a beautiful and relaxing property. There are 8 acres, so we now offer a petting zoo and plenty of space for outdoor activities and picnics. We recently added new bunnies to the family as well as new playground equipment! We are also participating in the Shop With A Cop program. Each child gets a \$100 gift certificate to go shopping with an officer. All gift certificates were donated by the Lake City PD and Walmart. Each child rides in a police car with the siren going as a 30-car convoy led by Santa goes to Walmart.

In-house, we also have our own Build-A-Bear system. Each child begins by building an animal of their choice to keep and hold in therapy sessions. This is a friend they always have with them when things get rough. Throughout their sessions, they can get clothes for their animal as well. This is by far the kids' favorite thing!

This year we are excited to continue with our extensive Christmas decorations! Many of our families come by just to see the decorations or take pictures in front of them. We participated in an event in Lake City – the Columbia county Baseballoween which is a final tournament for peewee baseball as well as a festival. We did cotton candy and snow cones for 400 kids.

Childnet – Broward – C17

1100 McNab Rd Ft. Lauderdale, FL 33309

Program Director: Kenia Allen 954-336-7756 Tahnese Veard

Contact E-mail: Kenia.Allen@childnet.us

Number of Sites: 1 Counties Served: Broward, Palm Beach

The 2024–2025 year has been another successful one for ChildNet's Visitation Centers in Broward and Palm Beach. Our interns, who are pursuing either their bachelor's degree in human services or master's degree in social work, have contributed greatly to enhancing the quality of visitation services.

Throughout the year, we hosted a variety of themed activities to make visits meaningful and engaging for children and families:

- Halloween: Staff dressed as superheroes and Disney characters while handing out candy to families.
- Thanksgiving: Children participated in coloring "thankful" projects for their families.
- Christmas: Families decorated the Christmas tree with paper ornaments created by the children.
- Valentine's Day: Children made Valentine's crafts and received goody bags.

- Mother's Day & Father's Day: Children designed special coloring pages to celebrate their parents.
- Juneteenth: Families engaged in a trivia game featuring "little-known facts" about Juneteenth, with prizes awarded to winners.

We are also excited to share that ChildNet received \$400,000 in special appropriation funding to expand visitation services in Palm Beach County. With this support, we are expanding our visitation center by adding more rooms and creating larger spaces to better accommodate families.

Also, our team has grown with the hiring of three new part-time monitors, a visitation specialist, and three new transporters in Palm Beach.

We are proud of the progress made this year and look forward to serving even more families in the upcoming year.

Childnet – Palm Beach – C15

4100 Okeechobee Blvd. Ft. Lauderdale, FL 33409

Program Director: Tahneese Flournoy Veard 954-826-2439

Contact E-mail: Tahneese.Veard@childnet.us

Children's Home Society FVC Miami – C11

17501 SW 117th Ave Miami, FL 33177 - South Site

Program Director: Gloria Saiz 305-254-9759

Contact E-mail: Gloria.Saiz@chsfl.org

Number of Sites: 2 Counties Served: Dade

The Family Visitation Center of the Children's Home Society serves the visitation needs of parents and children in the dependency court system of District 11, and has always done so completely without charge to the parents. We provide both supervised and therapeutically supervised visitation for families. We view as our greatest accomplishment the positive role we play in aiding in the re-unification of families and children by providing a safe, homelike environment for visitation.

We normally have a constant stream of interns from the FIU School of Social Work, many of whom continue as hired staff. Although we have returned to normal operations post-covid, we do still include the provision of toys the kids can simply take home with them!

CHS has instituted a new "Warm Line." As opposed to a "Hotline," this Warm Line is not just for emergencies but any time someone needs to talk. The Warm Line offers 24-hour clinical services – someone to talk to. This service has been a great resource for the whole agency as well as SV clients. The project is going exceptionally well and is offered to not only CHS clients but the entire community. It is currently staffed by trained, licensed clinical staff from around the state.

2nd Site: North Site

33 SW 2nd Ave #1201 Miami, FL 33130

Children's Home Society FVC – Pensacola – C1

17 South Devilliers St, Pensacola, FL 32502

Program Director: Hannah Reynolds 850-266-2700 850-206-4324 cell

Contact E-mail: Hannah.Reynolds@chsfl.org

Number of Sites: 2 Counties Served: Escambia, Santa Rosa

CHS Supervised Visitation program offers the Nurturing Parenting curriculum as well as parenting education. This is a revolving 10-week course that is done weekly, virtually. They learn about brain development, so they have proper expectations for their kids. It also helps parents in their own coping skills. This helps them understand their children's behaviors and how to manage those behaviors in a loving, appropriate way. Our services are mainly in-person visits, but we are offering virtual visits when requested. We do in-center visits only.

In our newest building we continue to host fun events, including holiday parties for the children. We are decorating for the holidays to help families enjoy the season. Parents are encouraged to bring seasonal items and activities to the visit.

2nd Site: Milton FVC

5357 Stewart St. Milton, FL 32570 850-983-5486

The Milton site was added several years ago to the Children's Home Society Family Visitation Center of Pensacola. With this new site available, the CHS FVC can offer supervised visitation and other services to those families living farther away from Pensacola. This enables many more new families to receive services. Florida has many rural areas that need services, and the Milton Program helps meet that need for noncustodial parents.

Children's Home Society – West Palm - C15

3335 Forest Hill Blvd. West Palm Beach, FL 33406

Program Director: Lauren Fuentes 561-485-7056

Contact E-mail: Lauren.Fuentes@chsfl.org

Number of Sites: 1 Counties Served: Palm Beach

Our center is an inviting, homelike place with playrooms, a kitchen, living areas, conference rooms, and a playground outside -a more natural environment than the average case worker's office. Because of the warmth of our center, we have been very successful in making families feel comfortable to really enjoy time with each other. One parent who was doing visits in a caseworker's office was really struggling – her numerous kids were antsy, sometimes noisy, and the whole situation was stressful for her. She even started missing visits. However, when

this family moved to our center, they began to thrive. There is plenty of space for the kids to run about, play outside, find engaging toys and activities to do together. Now, this client is really succeeding and loves her visits!

In addition, other resources find our center to be the perfect homelike place for working with clients. We have opened our center to therapeutic visits and parental fitness evaluations because it is much easier to get a clear picture of parenting and psych skills in our more natural, homelike environment.

Children's Justice Center – C13

700 E. Twiggs St. Suite 102 Tampa, FL 33602

Program Director: Shannon Gillett 813-272-7180 813-272-7179

Contact E-mail: gillets@fljud13.org

Number of Sites: 1

Counties Served: Hillsborough

The Children's Justice Center has been here in Hillsborough County since 1992 and operates under the umbrella of the Thirteenth Judicial Circuit of Hillsborough County. The CJC provides a neutral, child-friendly, safe and secure environment with trained and skilled professionals to supervise Dependency, Family Law and Domestic Violence cases that have a court order. The CJC has a staff of skilled and trained employees, contractors and numerous interns from the University of Tampa, the University of South Florida and St Leo College. We are proud to offer one of the most secure SV programs in the area.

Communities Connected for Kids: Devereux CBC – C19

549 NW Lake Whitney Place, Suite 204 Port St. Lucie, FL 34986

Program Director: Tavaris Williams 561-460-3240

Contact E-mail: tavaris.williams@cckids.net

Number of Sites: 1 Counties served: St. Lucie

The Supervised Visit program of Communities Connected for Kids, Inc. of Circuit 19 strives to preserve and strengthen the bonds between the parents and youth of dependent families in St. Lucie County. Visitations are supervised weekly by Family Support Workers (FSW), who are tasked with ensuring visits encourage loving and appropriate interactions in safe environments. Through our program, parents are reassured that they will remain integral to their family's planning and children's care. Our program has helped drive the successful reunification numbers Circuit 19 has experienced with the families we serve.

DISC Village, Inc. Supervised Visitation Program – C2

1000 W. Tharpe St. #15 Tallahassee, FL 32304

Program Director: Temeika Williams 850-510-3387

Contact E-mail: Temeika.Williams@discvillage.org

Number of Sites: 1 Counties Served: Leon, Wakulla, Liberty, Gadsden, Jefferson, Taylor, Calhoun, Gulf (8)

We are happy to share that family visitation center is dedicated to creating a warm, welcoming environment that brings families together and makes everyone feel at home. We've transformed our center into a fun, family -friendly space with interactive elements like a mural art wall where families can express their creativity together by using the chalkboards, magnetic boards and plenty of toys. We also have a newly painted baby room, that adds a fresh, cheerful touch for our infants and toddlers.

Our program hosted a special giveaway for the children, offering them the joy of picking out their own books and stuffed animals at the end of their visits. We've added a TV in our lobby area where the children can watch their favorite shows, by helping them to feel more comfortable and relaxed while they wait. Whether they are anticipating a visit with their parents or coping with a missed visit, we want every child to feel supported, entertained, and at ease while being here at the visitation center. We are also thrilled to share that a few of our families have transitioned to unsupervised visits.

Divine Oaks Family Services - C11

1031 Ives Dairy Rd. Suite# 228-1081 Miami, FL 33179

Program Director: Michelle Ranglin 305-930-3542

Contact E-mail: DivineOaksFamilyServices@gmail.com DOFamilyServices.org

Number of Sites: 1 Counties Served: Dade, Broward

Divine Oaks Family Services provides individual therapy, family therapy, therapeutic and supervised visitation for Family, Dependency, Permanent Guardianship, and all other related cases. Divine Oaks serves our families in the Miami Dade and Broward county area.

Divine Oaks' mission is to "Nurture the Root to allow the Branch to Flourish." Our mission simply means a child's understanding of the family dynamic should come from a place of growth and development with the assistance of caring and encouraging parents.

F.A.C.E.S. Family and Co-Parenting Enrichment Services – C11

1390 S. Dixie Hwy #2110 Coral Gables, FL 33431

Program Director: Dana Cahn 954-773-2237 x771

Contact E-mail: danacahn@faces.family

Number of Sites: 3 Counties Served: Dade, Broward, Palm Beach

f.a.c.e.s. does both supervised visits and therapeutic supervised visits as well as monitored exchanges. We have a beautiful facility with 8 rooms that are colorfully decorated with bright colors and comfy furniture with games and activities for families to engage together in. Other services include parenting and coparenting programs, therapy, and anger management.

We received grant money to offer families who can't afford services and collaborate with all the major universities to train master and doctoral level students to work with families who struggle financially to offer low bono services.

f.a.c.e.s. unique set up allows for a trusted place to receive services all under one roof where the professionals can communicate with one another for best interest of the families and children.

2nd Site: F.A.C.E.S. Counties Served: Broward

1101 SE 4th Ave Ft. Lauderdale, FL 33316

Program Director: Dana Cahn 954-773-2237

Contact E-Mail: danacahn@faces.family

3rd Site: F.A.C.E.S. Counties Served: Palm Beach

2255 Glades Rd Boca Raton, FL 33431

Program Director: Dana Cahn 954-773-2237

Contact E-Mail: danacahn@faces.family

Family Court Services – C11

175 NW 1st Ave. Suite 1503, Miami, FL 33128

Program Director: Erika Ruiz 305-349-5508 Katherine Hernandez 786-567-8877

Contact e-mail: eruiz@jud11.flcourts.org khernandez@jud11.flcourts.org

Number of Sites: 1 Counties Served: Miami-Dade

As an arm of the court and an in-house service provider, Family Court Services is in a unique position like no other unit in the country directly assisting the judiciary and providing a multitude of services tailored to the families own individual needs at absolutely no cost. This includes but is not limited to services such as co-parenting, assistance with time-sharing, crisis intervention, parenting coordination, and supervised visitation.

Family Court Services currently offers Judges and families both in-person visitation or virtual visitation depending on the family's needs. With cases referred for 12 visits, one hour per week, Family Court Services was available to provide parent/child access (on-site and Zoom) to nearly 300 families in 2024. Without Family Court Services, many children would have remained estranged from their parents as there is no other safe, responsible, and reliable location for these families to remain in contact.

With Family Court Services being a central resource for the judiciary, the unit has assisted in promoting and facilitating proactive trainings with a comprehensive curriculum for the legal and mental health community focusing on professional boundaries, ethical dilemmas, rules of engagement, and risk-management strategies. In 2022, Family Court Services coordinated and conducted six 4-hour long training courses specific to the following professionals/providers: supervised visitation, social investigators, parenting coordinators, psychological evaluators, guardians ad litem, and counselors.

Family Counseling and Child Safety Center -C18

2425 N Courtenay Pkwy #104 Merritt Island, FL 32953

Program Director: Delight Megregian 321-723-2927 321-684-3320 cell

Contact e-mail: delight.megregian@yellowumbrella.org

Number of Sites: 1 Counties Served: Brevard

Our focus is on strengthening families with hopes they will have no reason to return! We offer therapeutic visits, parent education, and specialize in the Nurturing Parenting Program and the Duluth Model Domestic Violence curriculum. Currently, we provide in-person therapeutic visits and only provide virtual visits when necessary.

Our visits are in the family homes or a natural setting in the community rather than in our offices. Most of our clients come from dependency courts, family courts, and probation. To address their many needs, we offer a wide variety of counseling and family services. We pride ourselves on the many families we reunify each year, focusing on child safety and strong family bonds.

Family Crossroads Solutions, Inc. – C11

11664 SW 244th Lane Homestead, FL 33032

Program Director: Karen Sanchez (786) 389-4826 Vee (305) 336-9126

Contact E-mail: info@family-csi.com

Number of Sites: 1 Counties Served: Dade, Broward

Family Crossroads Solutions, Inc. adheres to guidelines set by the Clearinghouse for Supervised Visitation and Monitored Exchanges and existing court orders. Family Crossroads Solutions, Inc. works with alienation, high profile cases and divorces, and is approved as a Family Court provider.

Our staff is required to have a bachelor's degree for supervised visitations and monitored exchanges. Other agency services are offered by Masters, Licensed, or doctorate level staff. We have staff that speak English, Spanish, Russian, Creole, and Portuguese. We help domestic violence victims with safety planning, and the agency President is actively involved

and recognized in the child protection community. All of our rooms are decorated and homelike for the comfort of our clients.

Family Nurturing Center of Florida – Bartley - C4

2759 Bartley Cr. Jacksonville, FL 32207

Program Director: Elaine Jacobs 904-389-4244 x3 Tara x2

Contact E-mail: elaine@fncflorida.org tara@fncflorida.org

Number of Sites: 3 Counties Served: Duval, Clay, Baker, Nassau, St. Johns

2nd Site: Nassau: 3 US Hwy 17 Yulee, FL 32097
(Fleming Isle closed permanently)

We continue to offer in-person visits and still offer virtual visits for those that need or want them. Our wonderful and resilient staff have also done a terrific job of balancing both in-person and virtual visits. In one case, a mother was very concerned about her baby being exposed to the covid virus, so we agreed to have her in-person visits outside of regular hours when no other families were around. This case continues with great success! We reunified a family that refused visits in person. She agreed to virtual which helped and are now reunified

We have continued using virtual visits in additional ways. Judges are sometimes ordering virtual visits for a time period *before* allowing in-person visits as a transitional option. In some cases where there is a strained relationship, this allows us to move slowly to in-person visits, which might be uncomfortable right off the bat. It has been a wonderful solution in several cases. In one case where the last interaction of the parent and child had been tense and uncomfortable, they were able to do a series of virtual visits to work through some issues before actually visiting in person to enjoy each other's company. In another case, a mother and her young baby are doing virtual visits with extended family members so the child can see them and meet them before actually seeing them in person. This strategy allows the child to acclimate gently. In yet another case, the child refused to visit in person but did agree to virtual visits. Through a series of virtual visits, the child and parent were able to reconnect gently and then move to in-person visits. We're proud to report this family is now happily reunified! Judges will continue to utilize virtual visits in this way, and we continue to offer it as an option for cases.

This coming year, we will be working with a judge's request to video tape visits. This will be a new endeavor and we're researching ways to keep the camera non-intrusive. Our environs change decorations seasonally and with each holiday. We're now transitioning to fall and Christmas when we hope to host a Gingerbread house decorating contest. In addition, we'll make goodies bags for each child to take home for the holidays!

Family Resource Center of South FL -C11

1393 SW 1st St. Miami, FL 33135

Program Director: Paul Tretbar 305-374-6006

Joyce Toles 305-960-5577 Lead visitation specialist JToles@frcflorida.org

Contact e-mail: PTretbar@frcflorida.org

Number of Sites: 1 Counties Served: Dade

When we admit clients into our program, no matter how difficult their circumstances, reunification is our goal. We do an assessment and then provide education and guidance in the areas that the parent(s) are having difficulty with. In most cases where the parents are dedicated to making a better life for their kids and are open to direction and assistance, unification is successful. Families thrive here!

Our center has an entire floor and four visitation rooms with age-appropriate activities for toddlers to teens. We also have an area where families can share a meal an on occasion, outside visits might be allowed. Helping parents learn better ways to communicate and resolve family needs is our goal.

Family Resource Center of SW Florida – C20

6120 Winkler Rd. Suite J Ft. Myers, FL 33919

Program Director: Sharlene Gardner 239-233-5676

Contact E-mail: director@frcswfl.org

Number of Sites: 1 Counties Served: Lee, Henry, Collier, Charlotte, Glades

We continue to provide in-person visits but no longer offer virtual visits. We are currently offering the individual therapy, therapeutic supervision, and Nurturing Parenting Program curriculum and having tremendous success. We hope to expand services as much as possible.

Family Resource Connections – C7

309 Main St. Palatka, FL 32177

Program Director: Emily 904-806-2263c Stephanie Morrow 386-385-5093 904-315-7171c

Contact E-mail: stephanie@familyresourcefl.org

Number of sites: 4 Counties Served: St. John's, Duval, Putnam, Clay, Flagler

Our staff is incredibly dedicated in good times and bad. They do so much for too little, and without their dedication and compassion for the children, we wouldn't be in operation. They have been incredibly resilient, positive, and encouraging. We focus on in-person visits, offering virtual visits as needed with the goal of educating parents and reunifying families.

2nd site: FRC St. John's County – C7

5880 US1 South St. Augustine, FL 32086 904-742-4412

3rd site: FRC Clay County -C4

155 Blanding Blvd. #2 Orange Park, FL 32073 904-298-2001

Family Ties Visitation Center – C9

425 N. Orange Ave Room #330 Orlando, FL 32801

Program Director: Christine Borrero 407-836-0426

Contact E-mail: CBorrero@ninthcircuit.org

Number of Sites: 1

Counties Served: Orange

The Family Ties program helps families reunite and rebuild their lives together. In-person visitations are held at a public school on weekends. They provide a variety of activities for kids, including art, music, games, and a gym. Being onsite at a school also allows for the visits to feel more organic and a part of the child's regular day. The program offers full-time security with deputies always on site. Family Ties also continues to do a limited number of virtual visits for those families that may have one parent out of state and are unable to attend in person. The program reports having "the most incredibly talented and dedicated staff, many of whom have been with us for years. Our staff does their work with compassion and a desire to help others. Without them, we would not be able to serve the community as we do."

Family Visitation Supervisors – C17

500 E. Broward Blvd #900 Ft. Lauderdale, FL 33394

Program Director: Renita Henry 954-588-5416

Contact E-Mail: kidsupervisors@gmail.com

Number of Sites: 1

Counties Served: Broward, Miami-Dade, Palm Beach

We continue to offer our in-person visits by adhering to all CDC guidelines including social distance between monitors and families. We encouraged visits to happen outside as much as possible, at parks or playgrounds. But for the most part, clients continue to happily visit with their kids in a safe and secure way. Our staff have been total rock stars! They have kept themselves safe and still served the families in this tough time. Without their dedication, we would not be able to continue helping families stay together. At this time, reunification requires a court date, and they are backlogged nearly 8 months, so our clients are continuing with supervised visitation.

We have a therapist on staff to offer therapeutic SV in 2025. These will be provided in a safe secure office.

Foundations Counseling – C-18

1370 Bedford Dr. #102 Melbourne, FL 32940

Program Director: Rayna M. Bravo 321-537-6034 321-622-8104 cell Harmony Sheibani
321-518-0079 SV Coordinator info@fc321.org

Contact e-mail: forwardwithfc@gmail.com

Number of Sites: 1 Counties Served: Brevard

We believe every individual and family deserves compassion, guidance as well as support from a quality provider. We pride ourselves on helping those who need support when finding those services they need no matter where they are in life. We work with those who are struggling with personal issues, involved in the criminal justice system, involved in family or dependency court system or going through divorce.

We use evidence based therapeutic modalities such as: Acceptance and Commitment Therapy (ACT), solution focused therapy, empathetic reflective listening, Cognitive Behavior Therapy (CBT) and trauma informed therapy models. Our clinicians are highly trained, responsive and knowledgeable and have been declared an expert in many jurisdictions in Florida and other states. We are committed to helping our clients and families with a hands-on approach with open minds, guidance and flexibility.

Our supervised visitation program is highly regarded within the community. Our visit supervisors are all trained and are there to assist your family throughout this process. Foundations Counseling, LLC provides; Child Custody Evaluations, Parenting Assessments, Therapeutic Supervised Visitation, Supervised Visitation, Reunification Therapy, Skype Sessions and/or Safe Monitored Exchanges within a safe and secured environment with a natural step down and fading out procedure at the appropriate time. All sessions will be with documented from a neutral unbiased party perspective. The fade out procedure includes, but is not limited to, visitations taking place within natural settings within the community while keeping the child(ren's) best interest and safety as our highest priority.

Gulf Coast SVP – C9

3600 Commerce Blvd Bldg B-101 Kissimmee, FL 34741

Program Director: Engel Demont 813-542-9535

Contact E-mail: engel.demont@embracefamilies.org

Number of Sites: 1 Counties Served: Osceola

We pride ourselves on providing a warm, home-like setting for our clients. We have 3 visitation rooms with age appropriate activities, games, and toys as well as an area for sharing meals. Since our location is in a small executive airport, watching planes land and take off is a real treat for the kids. We work with our parent agency to get Christmas toys donated for all the kids.

This year we are incredibly proud of one family's successful reunification. For months it was a very toxic situation with the parents fighting and visiting at different times. Suddenly mom left for NY and while we thought that might be the end of the visits, it was the opposite. Mom met all her requirements and got on track quickly without the toxic relationship interfering. We took the kids up to NY for several weekend visits that went extremely well. And now, the kids are reunified with mom and dad has agreed to this.

Our work to educate and coach parents on new ways to communicate with their kids is an essential core of our work. We are so thrilled to see our clients succeed and reunify!

Holding Hands FL – C18

1600 Sarno Rd. #117 Melbourne, FL 32935

Program Director: Millie Nieves 321-622-6290

Contact E-mail: info@holdinghandsflorida.com

Number of Sites: 1

Counties Served: Brevard

We offer a variety of family services including counseling, targeted case management, and supervised visitation. We have three offices onsite as well as a children's room with appropriate toys, crafts, and games. Families are encouraged to bring snacks and sit at the table together to eat if desired. In addition, we will supervise visits off-site - outside in parks, playgrounds, and other safe, appropriate spots if preferred. We do offer virtual visits if needed.

Kids and Families Matter – C12

9124 58th Drive East Lakewood Ranch, Florida 34202

Program Director: Pamela Gersbach, MSW 941-527-7500

Contact Email: Support@KidsandFamiliesMatter.com

Number of sites: 1

Counties Serviced: Manatee, Sarasota, Hillsborough, Pinellas, Hardee, Desoto, Charlotte, Polk

Kids and Families Matter prides itself as being a part of the solution for families involved in the Family or Dependency Court system. All of our monitors have a minimum of a Master's degree and bring to their position a respectful attitude, extensive knowledge of child development, and a desire to help families move through what is one of the most difficult times that they will ever go through.

The program provides a variety of family support services, including but not limited to supervised shared parenting time, supervised time share exchanges, parenting education and support, pet visits, off-site shared parenting time supervision, in-home shared parenting time support, full weekend support, phone call supervision, face time and skype contact supervision, mail and package forwarding, reunification and reintroduction support,

grandparent support, guardian support, and adoptive family support. Additional supports include Family Group Conferences, out-of-state support, gradual transition monitoring, and reporting for families moving from supervised to unsupervised timesharing. Kids and Families Matter offers Shared Parenting Time supervision 7 days a week and on a 24/7 basis for families assessed as appropriate. Kids and Families Matter also offers vacation supervision and out-of-state supervision when assessed as appropriate.

Kid's Bridge – C7

238 San Marco Ave. St. Augustine, FL 32084
Program Director: Sandy Acuff 904-824-8810
Contact E-mail: kidsbridge@comcast.net

Number of Sites: 1 Counties Served: St. John's

Our program offers the Healing Arts therapeutic program, which includes various musical instruments and art supplies/projects for the children to use. It is by far their favorite part of each visit. In addition, we offer parenting classes/coaching, BIP, and divorce stabilization classes for kids.

All our visits are in-person, with virtual visits only as needed. We have wonderful community partners that donate games and toys for the children. Our services are provided in an actual home with comfortable rooms in a natural homelike environment. We also have an outdoor play area available.

Kids Central – Marion County – C5

3300 SW 34th Ave. #102 Ocala, FL 34473
Program Director: Darcennia Graham 352-233-6429 (cell)
Contact E-mail: darcennia.graham@kidscentralinc.org

Number of Sites: 1 Counties Served: Marion

The Visitation Coaching Program serves the supervised visitation needs of parents and children in the dependency court system of Circuit 5. There is no charge to the parents. We receive referrals from case management and recommendations from the court to highlight the areas of need. There are currently 2 visitation coaches with extensive experience working with families. One is bilingual, Spanish and English. The Visitation Coaching program provides the children and parents with books, puzzles, board games, and a variety of activities to make the visits a positive experience. The parents are encouraged to provide food for the children and talk while eating together to enhance and rebuild their bond. An important component during the pre-visit and post-visit is to allow the parents time to discuss their thoughts and feelings, discuss any barriers, and plan an activity for their children. Materials, videos, and modeling are tools used to enhance diminished protective capacities. The

visitation coaches offer suggestions for age appropriate engagement and ways to strengthen the bond with their children. The parents are encouraged to put the children's needs first.

Before starting any services, an agreement is signed by the parents and coaches to emphasize the expectations and guidelines within the program. The coaches participate in staffings and court hearings regarding the parent's case plan goals and tasks needed to achieve reunification with their children. The program is usually approved for 10 visits, but an extension or brief assessment may be granted based on the individual families' needs and progress. Due to Covid-19 visits by Zoom were added to facilitate parent-child contact and continue to be used if one or the other is sick or residing out of state.

The visitation coaches provide creative ways to reassure and inspire parents to continue visiting and planning for their child's permanency. In many instances activities are provided that are age appropriate by bringing them to the visits or providing them at our visitation rooms. This is to show the parents a variety of activities that the child may enjoy and utilize. On some occasions, we give toys for children as they leave the visit, so the ride back is not as stressful for them. TBRI strategies are used to empower parents on building connections and build trust with their children to have more success in behavior correction and discipline. We often give information to parents about services in our community to address specific needs like DV shelters, government funded apartments, daycare services, etc. We also inform our staff about our program and give suggestions on how to assist other families in our agency.

Life Management Center of Northwest Florida

525 E. 15th St. Children's Services Bldg. A Panama City, FL 32405

Program Director: Melanie Spoon 850-522-4485 x1421

Contact E-mail: mspoon@lmccares.org

Number of Sites: 1 Counties Served: Bay

Life Management Center provides visitation services to non-custodial families. Post hurricanes and pandemic, Life Management Center is now fully staffed with newly hired/trained Visitation Specialists. Life Management Center staff implements art activities that include all family members, provides colorful and welcoming rooms to families, and offers playground time for families to utilize. Life Management Center staff strive to build rapport and support families in efforts to ensure they are successful.

Kids Central Inc - Lutheran Services SVP Lake Co - C5

423 Citrus Tower Blvd. Clermont, FL 34711

Program Director: Jennifer Patterson 352-742-1590

Contact E-mail: jennifer.patterson@kidscentralinc.org

Number of Sites: 2 Counties Served: Sumter, Lake

2nd Site: Lutheran Svc SVP Sumpter Co:

901 Industrial Dr. Wildwood, FL 34785

Program Director: Jennifer Patterson 352-748-9999

Contact E-mail: jennifer.patterson@kidscentralinc.org

The Visitation Interaction Program is designed to strengthen and/or repair the relationship between parents and children in out-of-home care where reunification is the goal, and the court has ordered visitation. It focuses on making visits child-centered, with the parents engaging in a positive manner with the children. It also allows visits to occur in the most homelike setting possible. Staff are available during normal business hours, but services to families are provided at dates and times that best suit the families and their schedules.

Through the Visitation Interaction Program, parents learn how to make visits a positive experience. They learn techniques and are provided tools to help them meet the needs of their children. The Program strengthens the child's relationship with the parent.

The coaching process begins with the completion of the Adult Adolescent Parenting Inventory, which provides an index of risk in 5 domains: expectations of children, parental empathy towards children's needs, use of corporal punishment, parent-child family roles, and children's power and independence. The AAPI is completed before working with the family and at the conclusion of the Program to measure progress.

Each visit consists of a pre-visit prep session where the coach and parent develop goals for that day's visit, observation and coaching during the visit itself on areas identified as needing improvement, and a post-visit feedback session to discuss where the parent did well and needs more coaching.

Since program inception, AAPI scores reflect an overall average improvement of 1-5 points in each domain for clients. Customer satisfaction surveys reveal parents enjoy having their visits outside of the office and developing a stronger bond with their children. The Program has also shortened the length of stay in out-of-home care and increased the likelihood of the child being reunified (versus families not involved in the Program).

The Visitation Interaction Program was the recipient of the Innovator of the Year Award at the Children's Home Society of Florida's 6th Annual Innovation Symposium in 2012. The Symposium is dedicated to finding better ways to serve children. This Program was selected due to its successful outcomes and ease of replication.

We do a special Thanksgiving drive to provide dinner for families in need as well as a toy drive to give presents to children who might not otherwise have any Christmas gifts. In addition, we collect bookbags and school supplies for our kids and are part of the Bags of Love network helping kids 1mo to 18 years old which includes bags with a pillow, comforter, a stuffed animals, personal supplies, etc. to make sure they feel loved and comforted. We also collect donations for new homes such as dishes, housewares, and furniture.

Lukas Counseling – C9

2700 Westhall Lane #207 Maitland, FL 32751
Program Director: Max Magnasco 407-902-8331
Contact E-mail: Max@lukascounseling.org

Number of Sites: 1 Counties Served: Orange

Please consider us when referring a client/patient for counseling services.

- Model: in-home, in-school, in-the-community setting, or via telehealth!
- Providing services to over 10,000 families since 2010
- We have over 100 clinicians and case managers covering most counties in FL!
- Fast 24-48 hour response to your referrals & personalized contact w/ our office managers who process referrals!
- Submit [referrals online](#) (encrypted & HIPAA-approved!)
- Weekly individual, family, PSR therapy services!
- Most Medicaid plans accepted (we keep it updated on our website!)
- We accept clients who need psychiatric medication - clients in need of medication management are seen for psychiatric services through our sister company.

Lutheran Services – C20

4150 Ford. St. Extension #1C Ft. Myers, FL 33916
Program Director: Rachel Gilles 239-322-4803 Rachelle Lison 239-980-1713
Contact E-mail: Rachel.Gilles@cnswfl.org 239-461-7669 no ring VM

Number of Sites: 1 Counties Served: Lee

Lutheran Services Florida Visitation Program has been in existence since 2007. We provide services to families that are a part of the dependency system, working to regain custody of their children. In partnership with several other organizations and agencies, LSF provides a variety of family support services to intervene and divert a disenfranchised youth into counseling, help families advocate for their children, and prevent the dissolution of the family structure due to abuse or neglect.

Managing Life Changes – C6

P.O.Box 1696, 3905 Tampa Rd. Oldsmar, FL 34677
Program Director: Kimberly Rands
Contact info: 813-530-6324 or 727-642-4033
Email: ManagingLifeChanges@gmail.com
Website: ManagingLifeChanges.com

Number of Sites: Off-site Counties Served: Hillsborough, Pinellas, Pasco

Managing Life Changes provides court-ordered or mediated Supervised Visitation and child reunification services. The program focuses on safety, neutrality and the well-being of the child or children during visits, making their needs and comfort a priority. Although following the court order is paramount, where possible, parents are helped to jointly determine their goals for visitation whether it's an offsite visit in a natural family setting such as a park, museum, play zone, etc. or a virtual visit.

Professional supervised visitations are offered 7 days a week including evenings, weekends and holidays in order to provide a more flexible schedule that is tailored to meet client needs. The program can also offer vacation supervision and out-of-state supervision when assessed as appropriate.

As an experienced provider and an active member of the Supervised Visitation Network, the Program Director Kimberly Rands is committed to helping improve co-parenting opportunities and to help families move forward more comfortably during a difficult period.

McCallister Family Counseling – C18

1395 N Courtney Pkwy #207 Merritt Island, FL 32952

Program Director: LaKenya McCallister 321-514-0371 cell 321-394-8701 ofc

Contact e-mail: admin@maccallisterfamilycounseling.com

Number of Sites: 1 Counties Served: Brevard

We offer 2 beautiful rooms for visits filled with toys, crafts, and games. We also have a serenity room where families can simply relax. We can also do visits in parks, playgrounds or any other safe, appropriate places. We have a fun Christmas or holiday toy drive as well as generous donations from wonderful staff, which we donate to the families and kids.

We have three dedicated supervised visitation staff who are always eager to help families in need.

Mental Health America (MHA) of Southeast Florida -C17

7145 W. Oakland Park Blvd. Lauderhill, FL 33313

Program Director: Chris Youclan Phone 954-746-2055 x106

Contact E-mail: chris@mhasefl.org intake@mhasefl.org mhasefl.org

Number of Sites: 1

Counties Served: Broward

Mental Health America of Southeast Florida (MHA) is proud to offer supervised visitation services through our partnership with ChildNet, ensuring safe, supportive, and meaningful contact between children and their non-custodial parents in dependency court cases. Our program continues to serve the diverse communities of South Florida with compassion, creativity, and an unwavering commitment to family reunification.

In 2024–2025, MHA expanded its capacity to serve more families than ever before—despite ongoing systemic and economic challenges—while continuing to focus on safety, cultural responsiveness, and trauma-informed care. Our dedicated visitation team not only supervises visits but also plays an active role in engaging parents through child-centered activities and developmental support. Visits are thoughtfully designed to encourage natural family interaction and healing, allowing parents to reconnect with their children in a way that feels supportive and restorative.

One of our most heartwarming successes this year involved a mother who was reunited with her children after a year of separation due to substance abuse issues. Through consistent supervised visits and MHA's wraparound services, she was able to rebuild trust, demonstrate healthy parenting skills, and ultimately transition to unsupervised visits—a powerful milestone for both her and her children.

Recognizing the importance of making visits feel like “normal” family time, our team created seasonal activity kits and themed visitation rooms to help ease the stress and anxiety often associated with court-ordered supervision. Our holiday events are particularly memorable, with our annual Winter Celebration bringing together families for an afternoon of joy, photos with Santa, and toy giveaways thanks to local community partners.

As we look ahead, MHA remains committed to innovation and continued excellence in supervised visitation. We are deeply honored to be a part of Florida's visionary network of providers and look forward to continuing our work to support and uplift families during their most vulnerable moments.

Partners with Families / Psychological Affiliates -C9

2737 W. Fairbanks Ave. Winter Park, FL 32789

Program Director: Sherry White 407-740-6838 ofc 689-250-2268 Direct line

Contact E-mail: s.white@psychologicalaffiliates.com

Number of Sites: 1

Counties Served: Orange, Osceola, Seminole

Our program provides supervised visitation and monitored exchange services to mainly private pay clients. We also have security cameras to keep our clients safe. We do offer off-site visits on a case-by-case basis once a rigorous approval process has been completed.

Our visitation center has a kitchen, 2 rooms, a playroom with toys, and a flat-screen tv to watch movies. We also have an outside area for play. We are very proud of our well-trained staff, who work with our local Child Advocacy Center to get ongoing training on a variety of subjects such as child welfare and protective investigations.

Pasco Counseling and Visitation Center – New Port Richey – C6

6825 Trouble Creek Road New Port Richey, FL 34652

Program Director: Katie Williams 727-282-4409 Cynthia Centella - supervisor
Contact E-mail: katie@pascocounseling.com

Number of Sites: 1 Counties Served: Pasco, Hernando, Citrus

Our center provides several options during visits. We have a craft room for the parents and children to do crafts together, a great playground, and fun playrooms for the families to interact and enjoy each other's time together while still being monitored. We also provide Intensive Parenting classes one-on-one, Group Parenting classes, Shaken baby classes for families with children under 3, and Anger Management and B.I.P. classes. During this difficult time, we still offer virtual visits if needed due to lack of transportation to and from visits or medical issues. We also offer Supervised Exchange.

Our goal is to allow families to have happy, safe, and healthy visits while they transition to reunification. Our center is so lucky to have community support in providing needs at Christmas time and throughout the year. Our community has been great with providing our needs as a center, such as crafts, toys, and other items.

We keep a birthday closet for families that cannot afford presents for their children that we allow them to shop at and wrap gifts before visits (again donated from the community). We also have a great boutique that donates brand new clothes a few times a year for our mothers that are in need of clothes. Our local Law Enforcement has been a great support for our center also. At Christmas time, we provide family pictures for our families at no cost.

Pathways Life Coaching -C18

2060 Hwy A1A Ste#304 Indian Harbor Beach, FL 32937
Program Director: Sonia Guerao-Mansion 321-724-0673 ofc 321-749-6862 cell
Contact E-mail: guerao.sonia@pathwaysfl.com

Number of Sites: 1 Counties Served: Brevard

Pathways Life Coaching offers supervised visitation in several languages including English, Spanish, and French. We offer specialized services for families whose children exhibit inappropriate sexualized behaviors. Staff is parenting classes. We have a nice holiday party for our kids and provide gifts partnering with Eckerd's.

Preval & Associates – C11

9628 NE 2nd Ave #210E Miami, FL 33138
Program Director: Herve Preval 786-281-3935
Contact E-mail: hpreval@prevalandassociates.net

Number of Programs: 1 Counties Served: Dade

We maintained our visits virtual and have expanded our virtual therapy sessions with clients in Florida, New York, Maine, Massachusetts, Minnesota, Colorado, Arizona, and Texas. The flexibility of virtual options has been great. We are still accepting virtual visits from the courts and are excited to provide this safe option for families to remain connected.

We also provide in-person supervised visitation, therapeutic supervision and counseling in the Miami area.

Psychological Center for Expert Evaluations – C15

9314 Forest Hills Blvd. #626 Wellington, FL 33411

Program Director: Kristin Tolbert 561-429-2140

Contact E-mail: drtolbert@childcustodyconsulting.com

Number of Sites: 1

Counties Served: Palm Beach

.....

Resolutions Health Alliance – C3, C5

512 W. Duval St. Lake City, FL 32055

Program Director: Erin Crumitie 386-754-9005 Tish Bonner 352-745-1416

Contact E-mail: referrals@RHAPA.net Tish@RHAPA.net Erin@RHAPA.net

Number of Sites: 2

Counties Served: Alachua, Baker, Bradford,
Columbia, Dixie, Gilchrist, Hamilton, Levy,
Suwannee, Union

We have several individuals who donate diapers, wipes, Kleenex paper towels, and some clothing for our families who may have forgotten to bring these items or if a child has an accident that needs to be cleaned up.

We recently received a donation for a rocking chair at one of our sites so parents can rock their babies or rock with their children while they read books.

We have teamed up with a local art gallery that donates art supplies so families can work on art projects while visiting.

With the holidays around the corner, we encourage our families to complete holiday-oriented activities, such as decorating cookies or making holiday decorations.

RHA supplies families with items for activities if they cannot afford to do so themselves.

2nd Site: Resolutions Health Alliance – Gainesville

5950 NW 1st PL #300 Gainesville, FL 32607

Rooted Families – C11

18520 NW 67th Ave #346 Miami, FL

Program Director: Alicia Layton 305-300-8953

Contact E-mail: rootedfamilies@gmail.com www.rootedfamiliessv.com

Number of Programs: 1

Counties Served: Dade, Stuart, Monroe, Pt. St. Lucie

Rooted Families is an off-site Supervised Visitation Program. Because visiting a dedicated center can be stressful and abnormal for the children, we strive to help families visit in a more natural setting. Our visits can occur in the park, at the zoo, or in many other more comfortable and relaxed settings to put the children at ease.

We now offer therapeutic visitation. We partner with local churches, aftercare programs and shelters to offer free service(based on availability) and inquire of volunteers. Facilitators undergo a consistent training of DV, Parenting, and AED/CPR.

Rooted Families strives to accommodate the parent working schedule so flexible schedules are now offered in conjunction with the normal hours of operation. We provide holiday visitation as well as school days off schedule; while day off half days. We provide transportation to and from for parents and/or child with consent and assigned agreement of both parents.

Besides the normal services stepped out on the website, Rooted Families has now added additional counties we provide service for: Stuart, Monroe and Port Saint Lucie.

Rooted Families does take security seriously and has off-site security monitoring to ensure the children and custodians are safe. Our staff includes monitors who speak English, Spanish, and Creole to accommodate many different families.

Safe Children's Coalition SVP – C12

5729 Manatee Ave. West Bradenton, FL 34209

Program Director: Zulma Rodriguez 941-721-7670 x132 941-374-5680 cell

Contact E-mail: ZRodriguez@sccfl.org

Number of Sites: 2

Counties Served: Manatee, Sarasota

The Safe Children's Coalition and Lutheran Services provides supervised visitation to their own clients only at this time. We do in-person visits with virtual visits as an option when needed. We have seen considerable improvement in the relationships between foster parents and parents! The stability of placements has also been better this year with less movement. We offer much additional support to help families with school supplies and quarantine entertainment options.

Right now, most of our visits are out of the building, in more natural, comfortable settings like parks, libraries, and fun centers. We have really increased the number of families reaching permanency with our new Permanency Team approach. Each team consists of a reunification specialist, a permanency specialist, and a behavioral health specialist. With these teams in place, we met our measure for permanency last month!

SCC also does a wonderful job of supporting the children and the staff as well. They have made sure all kids have gift cards for Christmas. In addition, the LSV board has helped with holiday supplies, threw a pizza party for staff, and secured a grant for new technology. Local churches set up a visitation room for us, and their congregation members have been volunteering with visits. We also have Food Trucks once a month!

2nd Site: SCC Sarasota

1500 Independence Blvd. #210 Sarasota, FL 34234

Program Director: Desiree 941-371-4799

Contact e-mail: sarah.elkin@kidscentralinc.org

Safe Connections Supervised Visitation Center – C1

40 Beal Pkwy. NW, Ft. Walton, FL 32579

Program Director: Shannon O'Connors 850-609-1850 850-598-2672 cell

Contact E-mail: accounting@safe-connections.org

Number of Sites: 3 Counties Served: Okaloosa, Walton

Safe Connections provides essential community services, including on-site supervised visitation and monitored child exchanges, to families in and around Okaloosa and Walton Counties. With three welcoming sites in Fort Walton Beach, Crestview, and DeFuniak Springs, Safe Connections is dedicated to reducing the potential for repeated trauma, violence, or manipulation of children or victimized parents. Our thoughtfully designed spaces and well-trained staff ensure a safe, nurturing, and respectful environment for all families.

Our well-trained team is committed to making Safe Connections a comfortable and supportive program, especially for those dealing with challenging histories such as domestic violence, parental substance use, uncontrolled mental health issues, and allegations of child maltreatment. We extend our services to address ongoing issues that prevent many parents from providing the resilience and stability essential for a child's success in life. Our offerings now include comprehensive and evidence-based Parenting Classes, like the "Circle of Security," which help parents understand and respond to their children's emotional needs. We also provide on-site resources for building life skills such as budgeting, and direct referrals for basic needs like medical care, housing, food, and childcare, thanks to our strong community relationships.

Safety Protocols: Our safety protocols are meticulously designed to protect all participants. This includes thorough safety planning of our spaces, constant supervision by trained staff, and strict adherence to guidelines that help prevent harm or manipulation. Staggered arrival and departure times are of paramount importance to ensure the safety of all families. We prioritize creating a secure and comfortable atmosphere where families can interact positively. At Safe Connections, we are dedicated to creating a secure and nurturing environment for all families, ensuring they all feel supported and valued.

2nd Site: DeFuniak Springs SVC

372 College Blvd., Defuniak Spgs, FL 32435 850-951-1144

3rd Site: Crestview SVC

618 7th Ave. Crestview, FL 850-398-8855

South Florida Counseling Agency – C17

10220 W. State Rd. 94 #2 Davie, FL 33324

Program Director: Karina Chernacov 954-370-8081

Contact Email: karina@southfloridacounseling.net

Number of Sites: 1

Counties Served: Broward, Dade

We are proud to provide therapeutic sessions and supervised visitation in Portuguese, Spanish, and English. We also provide excellent parenting classes all on site. We have several large warehouse “rooms” which are so big that they are more like small houses. Each is decorated with themes such as Mom’s house or Dad’s house and has large living and play areas. In the past, we provided toys, gifts, and even Thanksgiving dinners to clients; however, funding cuts have eliminated these perks over the last two years. Our success in reunifying dedicated families is documented through our local courts. We are in contact with judges as we testify in cases and see first-hand the positive outcomes.

Successful Unions, Inc.

399 Camino Gardens Blvd #304 Boca Raton, FL 33432

Program Director: Beth Cutler 561-750-6037

Contact email successfulunions@aol.com website: successfulunions.net

Number of Sites: 1

Counties Served: Broward, Palm Beach

Successful Unions, Inc. provides in-person supervised visitation at our home location as well as outside field visits. We specialize in a wide variety of counseling and educational services, including therapeutic visitation, parent education, and family counseling. In addition, Successful Unions offers parenting classes, premarital counseling, and addiction counseling. Of note is our current anxiety curriculum developed by the director, which has helped many children cope with separation issues.

Supervised Visitation Services, LLC – C5, C6, C8

Marion County Ocala, FL 34476

Program Director: Sharon Davis 352-754-0710

Contact email: supervisits.kids@gmail.com supervisits-kids.com

Number of Sites: 1 (offsite) Counties Served: Alachua, Marion, Hillsborough, Lake

At SVS, we believe in bringing families together. Every child deserves the presence of both parents in their lives, as we are committed to making that possible. Above all, we prioritize safety to ensure a secure and supportive environment for your family.

We offer visits in safe, child friendly places throughout the community. To ensure everyone's safety, each visit is documented, and drop-off and pick-up times are arranged in a smooth, stress free way.

The Center for Child and Family Enrichment, Inc. C-11

1687 NW 2nd Ave. #500, Miami Gardens, FL 33169

Program Director: Fabian Bellot 305-606-9196

Contact E-Mail: FBellot@cfceinc.org

Number of Sites: 1 Counties Served: Dade

The Center for Family and Child Enrichment (CFCE) has endured throughout the pandemic. With all of the challenges that operating during COVID-19 brought, we were able to actively serve our clients on a continuous basis. Our Case Managers and Visitation Specialists have returned to providing in-person supervised visits for parents and children and continue to provide virtual visits when the need arises, usually if there is COVID-19 exposure and/or positive test results. We have been able to reunify families and help to make forever families. CFCE is looking forward to finalizing several adoptions during the upcoming National Adoption Day.

Over the past year, CFCE has conducted several annual events, including our Back to School book bag distribution event, Halloween/Harvest event, multiple community health fair events, as well as our Holiday events. We are currently preparing for our annual Christmas event, which consists of a toy drive, a Christmas Celebration, and Christmas gift distribution. Finally, CFCE has launched our new and improved website, www.cfcecares.org, which highlights our agency programs and services.

The Children and Families Supervised Visitation Program – C12

5600 Peace River Rd. North Port, FL 34287

Program Director: DeeDra Pata 941-423-1921

Contact E-mail: DeeDraP@CPCSarasota.org

Number of Sites: 2 Counties Served: Sarasota

The Children and Families Supervised Visitation Program (CFSVP) provides services to families that have a history of domestic violence, substance misuse, criminal history, child abuse/neglect, and mental health concerns. Approximately 85% of CFSVP cases have a history of domestic violence with overlapping substance misuse and mental health concerns.

The CFVSP is a member of the Supervised Visitation Network (SVN) and follows all SVN standards. In addition, we comply with all CDC guidelines and protocols regarding COVID-19 to ensure client and staff safety.

We have law-enforcement on site during all visitations and visiting parent intakes. There are separate parking lots and entrances for visiting and custodial parents. One visitation supervisor per family. All personal belongings are searched by law enforcement prior to the visitation. We have metal detectors. Cameras are in the visitation rooms, parking lots, and exterior grounds.

We provide Thanksgiving baskets for the transporting families which include turkeys and everything the family would need and more for Thanksgiving dinner. CFSVP has an annual holiday celebration in December for the transporting families providing a dinner for the families and gifts for the children.

We have witnessed visiting parents get to see their child walk for the first time, ride a bike for the first time, and so many other first times that are so incredible to witness. We have over 60 AMAZING volunteer supervisors that come from the community to make visitations possible. Our volunteers go through training, are background checked and fingerprinted and shadow visitations prior to supervising on their own. We have contracts with all of our local law enforcement agencies.

The Children's Visitation Center – C9

2 Courthouse Square #3100 Kissimmee, FL 34741

Program Director: Christina Borrero 407-742-2467 Vereen Fernandez 407-742-2467

Contact E-mail: ctadvf1@ocnjcc.org oscvisitation@ocnjcc.org

Number of Sites: 1 Counties Served: Orange

The Osceola County Children's Visitation Center is a court-operated program that provides supervised visits and monitored exchanges for families experiencing separation, divorce, and domestic violence when the conflict between the parents necessitates a neutral outside resource. These essential services allow children to spend time with their visiting parents in a pleasant and safe atmosphere, fostering a healthy relationship. The goal of the Children's Visitation Center is to provide an environment where a child can visit with their non-residential parents in a safe, caring, and child-positive setting.

The Children's Visitation Center also provides Virtual Supervised Visitation through the use of electronic communication tools as a means of furthering communication between a parent and child in order to foster their relationship. The Virtual Supervised Visitation is not a substitute for actual visitation time with children. It is a supplemental tool intended to enhance the relationship between a parent and their child.

The parents are required to attend an orientation prior to the commencement of in-person or virtual visits which the program facilitates virtually. Visits take place in a school setting, which includes a large playground for families to spend recreational time outdoors during visits. The program has neutral and trained observers who closely monitor all visits and ensure that they are always within the sight and/or sound of the child (ren) and parent. The center provides full-time on-site security with the assistance of the Osceola County Sheriff's Office. Participation in this program requires a court order.

The services provided by the Children's Visitation Center have been made possible thanks to the outstanding support and collaboration of the Osceola County Board of County Commissioners, Osceola County Sheriff's Office, and the Osceola County School Board.

Therapeutic Alliance – C11

6405 NW 36th St. #112 Virginia Gardens, FL 33166

Program Director: Dayra Bodan 305-871-3131

Contact E-mail: TherapeuticAlli@bellsouth.net

Number of Sites: 2 Counties: Dade

2nd Site: Therapeutic Alliance 9370 Sunset Dr. #213 Miami, FL 33173

Our center is an affiliated group of licensed LCSWs, LMHCs, Psychologists Ph.Ds. Therefore, extensive therapeutic interventions and visits are our specialties. We also have a number of postdoc students as interns. We have four individual visit rooms designed in a homelike way with comfy furniture and fun themes such as Disney and Mickey Mouse. We also have entertainment options like TVs, gaming, and a large assortment of age-appropriate toys.

Along with therapeutic supervision, we provide family counseling, psych evals, co-parenting classes, parenting classes, anger management, couples and family reunification classes, all on-site. We decorate for Halloween and give out candy. We also decorate for holidays and staff often donate toys for the children.

We are still predominantly doing telehealth counseling and therapy sessions for clients. We have continued in-person supervised visits but with enhanced sanitation and safety protocols as recommended by the CDC. We sanitized everything between clients, and everyone is required to have their temperature taken, wear a mask, and respect social distance guidelines.

We are so proud of the many complimentary thank you cards from kids and parents we receive each year. They tell us they really appreciated how much we care and the kind services we provide.

The Toby Center – C4, C6, C9, C10, C11, C13, C15, C17, C18, C19

100 E. Linton Blvd. #104-B Delray Bch, FL

Program Director: Dr. Mark Roseman 855-862-9236

Contact E-mail: Claire Berkoff claire.berkoff@thetobycenter.org

Rose Berkoff rose.berkoff@thetobycenter.org

Number of Sites: 10 Counties Served: Brevard, Broward, Dade, Duval, Highlands, Hillsborough, Orange, Palm Beach, Pinellas, Polk, Seminole

The Toby Center provides court-ordered visitation and child reunification services to ensure that children and their parents are emotionally supported and physically safe with locations throughout Florida. Since 2010, The Toby Center clinical and non-clinical team members offer court-ordered and voluntary child reunification services, including supervised visitation, therapeutic visitation, monitored child exchange, mediation, family therapy, and parenting skill training. We are available when you are, including evenings, weekends, and holidays. We are proud of our work to help families stay connected in this difficult time.

The Toby Center Team is experienced and well trained and can offer assurance to our clients that we understand your feelings whether you are labeled an at-home (custodial) or absent (non-custodial) parent. Clients referred by Family Court, or through an agency's Case Management, or self-referred - all are treated with supportive guidance so that we can all share responsibility for improving children's outcomes based on court orders and agency goals.

All services are offered on a sliding scale based on income. Contracted services from foster care, CBC's and other agencies are modest and fair. Service is always expedited, generally no more than a 36-48 hour wait for most case requests. We can help you schedule!

The Toby Center Team follows court orders first and will otherwise help parents to jointly determine their goals where possible. Our goal is to work collaboratively, as research shows that when both parents are engaged in a consistent and loving relationship, children will best thrive emotionally and socially. Many of Toby Center's team members are parents themselves and are committed to helping improve co-parenting opportunities and to help families move forward more comfortably during this difficult period.

A researcher and child custody expert, Dr. Mark Roseman is the Founder/CEO of the Toby Center and has worked with children and parents since 1998 when he became the Assistant Director for Child Access for the national Children's Rights Council in DC.

Thriving Families (The Buggy Bunch)– C19

1450 21st Street Vero Beach, Florida 32960

Program Director: Leslie Bowen (772) 226-0038 772-226-0066

Contact e-mail: thrivingfamilies@thebuggybunch.com

Number of Sites: 1

Counties Served: Indian River

Thriving Families offers a chance for reunification of child(ren) and their parent and/or other family members under the circumstances of divorce or the absence of the parent due either to choice or otherwise. Thriving Families was developed so that children can have a safe, secure place to rebuild broken bonds when supervised visitation has been court ordered. The Buggy Bunch has implemented a system with the Thriving Families program where a supervised visit or exchange is provided with proper security by a paid law enforcement officer. In addition to security, TBB provides trained facilitators who observe through sight and voice and in a secure atmosphere during the supervision period.

Referrals for the program usually come from the 19th Circuit Judicial Court System. The visitation between the non-residential parent and the child lasts for 1-2 hours and are either weekly or biweekly. The Learning LOFT is provided at The Buggy Bunch Family Center for the non-residential parent and child to use. Contact between the residential parent (RP) and the non-residential parent (NRP) is not permitted. This is accomplished by staggering time for drop off and pick up of the child and overseen by the security officer. Thriving Families also offers a court-ordered Monitored Exchange Service that allows parents to make safe exchanges for their children. Benefits include: shared parenting time, reduced stress for parents and children, security, and a neutral third party.

As a Court-Ordered Supervised Visitation Program, Thriving Families makes it possible for parents to receive safe and secure visitation with their child(ren) in one of three ways: one-to-one supervision, monitored exchanges and/or group supervision. This is accomplished through striving for best practices and achieving our primary goals, which are: 1. Secure Visits, 2. Nurturing Atmosphere, and 3. Education and Awareness.

This much needed program was created and exists for several reasons: to build parent capacities, to provide parents with evidence-based research and strategic plans, to implement the 6 Protective Factors established by the Supervised Visitation Clearinghouse, and to give parents developmental skill-building plans to strengthen and improve family bonds and relationships.

Twin Oaks – C14

910 Harrison Ave. Panama City, FL 32401

Program Director: Katura Hester 850-814-3092

Contact E-mail: Katura.Hester@twinoaksfl.org TOCS@twinoaksfl.org

Number of Sites: 1

Counties Served: Bay, Gulf, Calhoun, Washington

Twin Oaks Community Services (TOCS) oversees the Visitation Center for Bay County FL. Twin Oaks Visitation Center moved this summer to a new facility that allows more space for families to engage and visit with their children. The new facility offers outdoor and indoor activity areas, but this is still under renovation. We are excited to get this portion up and running to offer families more of a traditional style visitation. Our staff are committed to making each visit a special visit and empower the parents to make it their own. There is new leadership in the Visitation Center and we are excited to see what new ideas and accomplishments will occur this new year.

United Way Success by 6 – C10

650 Bonnet Springs Blvd. Lakeland, FL 33815

Program Director: Monica Holley-Workman 863-648-1500 x293

Contact E-mail: monica.holley-workman@uwcf.org

Number of Sites: 1 Counties Served: Polk, Highlands, Hardee

Success By 6 Supervised Visitation, a United Way of Central Florida Success By 6 (SB6) program, is located within The Carol Jenkins Barnett United Way Children's Resource Center at Bonnet Springs Park. SB6 Supervised Visitation is committed to strengthening families and our community by: increasing access to resources and services; empowering, supporting, and inspiring parents to be their best; providing fun activities in a family-friendly environment and preparing children for not only school, but for life, with all the mental, social, and emotional foundations needed to succeed. At the Children's Resource Center, we also host daily classes and services for caregivers and children aged from birth to five years old.

Our Supervised Visitation Program allows Dependency Court case managers to focus their energy on other responsibilities with the assurance that families are safe as they rebuild relationships in a warm, inviting setting. Our program uses modelling of essential parental skills, such as bonding through play, reading, and communication, to get families closer to reunification. Children leave each visit with a brand new, age-appropriate book and parents are encouraged to take advantage of all that our partners have to offer. Families are also able to extend their family time, after their scheduled supervised visit, with free entry to the Florida Children's Museum or take in the multitude of outdoor playground spaces within the expansive Bonnet Springs Park.

We give families a warm environment to learn together and send them home with the tools they need to make that learning last and welcome them back day after day. At the Children's Resource Center, we strive to make early childhood development, and literacy a top priority in Polk, Highlands, and Hardee counties by providing a convenient, one-stop location for families of all walks of life to receive services and resources they need to flourish.

Heartland for Children, the lead community-based care agency for the 10th Judicial Circuit, believes so firmly in our mission that they have supported our Supervised Visitation Program with a grant to ensure that we can continue to provide for our community.

Referrals for visitation must be made by the Dependency Court Case Manager. The case management agencies for Polk County are Children's Home Society, One Hope United and Lutheran Services Florida.

Wesley House Family Services – Key Largo – C16

99451 Overseas Hwy #200 Key Largo, FL 33037

Program Director: Christina Robinson 305-809-5000 786-492-2846 c

Contact E-mail: Christina.Robinson@wesleyhouse.org

Number of Sites: 3

Counties Served: Monroe

Wesley House Family Services provides supervised visitation to families in Monroe County from Key West to Key Largo. We provide Nurturing Parenting for Supervised Visitation during visits for families who can benefit from additional parenting coaching. Visit supervisors model new parenting skills and techniques during visits when appropriate in a positive and nonintrusive style. We also offer therapeutic visitation when necessary or court-ordered. We have multiple visitation rooms designed specifically to accommodate families of various sizes and age ranges of children. We also have access to nearby parks to provide a safe and normal outdoor experience for families who are successful with indoor visitation.

We have returned to in-person services but still offer virtual visits as needed. We believe that visitation is the cornerstone of reunification and should continue uninterrupted whenever possible. We are able to utilize cameras and computers to monitor visits outside of the actual visitation rooms and allow families to visit with privacy and safety as a priority. We do offer virtual visits as well when requested.

Our parenting program includes the Triple P curriculum, an evidence-based program for all ages, including special needs children. We currently have 10 accredited practitioners, and all new clients are working with this curriculum.

2nd Site: Wesley House Key West

1304 Truman Ave. Key West, FL 33040
Christina Robinson 305-809-5000

3rd Site: Wesley House Homestead

240 N. Krome Ave. Homestead, FL 33033
Christina Robinson 305-809-5000

West Volusia SVC (frmr. Deland Harmony House) – C7

517 Deltona Blvd. Suite A Deltona, FL 32725

Program Director: Brittany Robinson 386-546-6958 386-259-9870 cell

Contact E-mail: Brittany.robinson@cshfl.org

Number of Sites: 3 Counties Served: Flagler, Volusia

We are very happy to be in our new location with two visitation room in the Children's Home Society building. We are providing Thanksgiving meals to families in need. We hope to continue our fantastic and famous Christmas party tradition! We are proud of our work to move from the center to off site visits in parks or Chuck E. Cheese.

2nd Site: East Volusia SVC (Family Tree House)

1530 Cornerstone Blvd. Daytona Bch, FL 32117

Program Director: Brittany Robinson 386-546-6958 386-274-0341 x 222

Contact E-mail: Brittany.robinson@chsfl.org

We at the Tree House feel honored that children and their parents can visit in a safe and fun environment because of the work we do. It is our absolute pleasure to work with such determined parents towards unification.

3rd Site: Flagler (Sally's) Visitation

Palm Coast Library, 2500 Palm Coast Pkwy, NW Palm Coast, FL 32137

Program Director: Brittany Robinson 386-546-6958

Contact E-mail: Brittany.Robinson@chfl.org

Flagler now does a majority of visits in person, with virtual visits available as needed. We don't judge, we just make sure they have a great visit! We have worked hard to accommodate visits at crazy times and to help clients. Our staff is always open to covering for one another and have done a wonderful job of making sure anyone who wants service has an opportunity to visit. This year we reunified a record number of families!

Youth and Family Alternatives SVP – C5

7361 Forest Oaks Blvd. Springhill, FL 34606

Program Director: Rick Manuel Haley Anise 727-307-1589 352-754-1111

Contact E-mail: Rick.Manuel@kidscentralinc.org

Number of Sites: 2 Counties Served: Hernando, Citrus

We recently settled into our new and larger facility! Our services are family focused and we are proud of our positivity and creativity. We welcome families with a smile at the door and offer several great programs including parent education and VIP coaching for in-depth family support. As Program Director, it has been great to have such a wonderful, loyal team of people that help ensure the children and families we work with continue to have quality contact even when it seems impossible. Something I always tell my team as we have navigated through this unprecedeted time is, "We are YFA Strong!"

2nd Site: Youth & Family Alternatives Citrus Co.

301 N. Apopka Inverness, FL 34450

Program Director: Rick.Manuel 352-344-2933

Contact E-mail: Rick.Manuel@kidscentralinc.org

Each year we have a wonderful Christmas celebration with a visit from Santa and Mrs. Clause. They bring a large number of gifts of all sizes and age ranges, and the children are invited to choose one for themselves. Inmates at a local jail make cookies for the children. During Halloween, we decorate the whole place and have the children trick-or-treat from office to office. We have one room dedicated to infants and very young kids with muted colors and three other rooms for older children with more vibrant colors.

Visitation Management Services

P.O. Box 18574 Tampa, FL 33679

Program Director: Traci Powell 813-340-7449

Contact E-mail: traci@customvisits.com

Number of Sites: 1 Counties Served: Hillsborough, Pinellas

Visitation Management Services (VMS) is a locally owned boutique business specializing in private off-site supervised visits, Guardian Ad Litem services, and transitional/reunification services. As a provider for the Tampa Bay 13th Judicial Circuit, we have been providing off-site supervised visits in and around the Tampa Bay Area for over 13 years.

What sets us apart is that VMS is all off-site in a child-friendly atmosphere like parks, museums, malls and/or residential locations.

VMS accepts court orders from outside Circuits, or if you do not have an order, we can customize an agreement as long as both parties agree. We don't accept mail or do Intakes at a specific location. We provide location information of where we meet clients. We accept subpoenas by email or at our address. Otherwise, electronic documentation is our preferred method.

Please visit our website at www.customvisits.com for more information along with our 5 Star Google Reviews.